

Zerto Backup and Recovery for Zendesk

Can you afford to lose your Zendesk data? Built to protect your Zendesk data, Zerto Backup for SaaS, powered by Keepit, gives you a comprehensive and easy-to-use backup. While Zendesk does offer some native backup features, it is limited to only protecting from large-scale data loss. When protecting Zendesk with Zerto, users are given granular data restore points, ensuring protection against accidental deletions or changes to your automation, and helping recover from damage caused by corrupted imports. Protect your data and keep your organization running seamlessly with Zerto Backup for SaaS.

















Tickets
Comments,
Attachments,
Custom Fields,
Standard Fields,

and Forms

Users Team Members, End Users, and User Fields

GroupsMembers

Organizations Members, Subscribers, and Organization Fields

Views Shared Views

Macros Shared Macros

Automations
Automation
Coverage

TriggersTrigger Coverage

Zerto Backup for SaaS provides:

Automation Protection

Protect your critical triggers, automation, macros, and views from accidental deletion or breaking changes with automated daily backup that protects your automation and makes recovery simple.

Restore Data in Minutes

Get your Zendesk data back instantly with smart search, file preview, and granular restore. Save training time for your team with our easy-to-use and easy-to-restore tool.

Secure Data Backup

Zerto Backup for SaaS runs on a worldwide network of data centers protecting your Zendesk data with four copies in two locations per region—all immutable thanks to an industry-leading, blockchain-based system.

A 100% cloud-based solution for secure and easy backup, search and restore.

- Automated daily backup
- Unlimited storage
- Granular restore
- Automations backup
- No-cost data archiving for inactive Zendesk users
- · Point-in-time restore
- Role-based access management
- Audit Logs



Why choose Zerto Backup for SaaS?



Data availability

Exclusively dedicated to securing SaaS data, the proprietary cloud is designed to ensure data availability, always.



Instant Recovery

Restore your data in seconds with our unique search and restore features, based on ultra-fast indexing and reindexing algorithms.



Cost Effectiveness

With Zerto Backup for SaaS, everything is included in the price, keeping things simple. Scale your data protection at no extra cost.



Leading Security

The platform is purpose-built from the ground up for ultimate security to protect against all types of data disaster.



Outstanding Simplicity

Zerto Backup for SaaS is a universal service that covers all your SaaS data protection needs. Easy to use and simple, it will save you time.

Zerto Backup for SaaS is an independent cloud dedicated to SaaS data protection.

You need only Zerto to cover all your key SaaS applications, including Microsoft 365, Salesforce, Azure AD, Dynamics 365, Google Workspace, Microsoft Power BI, and Zendesk. Zerto is trusted by thousands of companies worldwide to protect and manage their cloud data. Email us at info@zerto.com or visit our website below.

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About Zerto

Zerto, a Hewlett Packard Enterprise company, empowers customers to run an always-on business by simplifying the protection, recovery, and mobility of on-premises and cloud applications. Zerto eliminates the risk and complexity of modernization and cloud adoption across private, public, and hybrid deployments. The simple, software-only solution uses continuous data protection at scale to solve for ransomware resilience, disaster recovery, and multi-cloud mobility. Zerto is trusted by over 9,500 customers globally and is powering offerings for Amazon, Google, IBM, Microsoft, and Oracle and more than 350 managed service providers. www.zerto.com