Zerto Backup for Microsoft 365

Is Your Data Safe?

While Microsoft 365 has a number of built-in security measures for internal use, they aren’t there to ensure customer data recovery, nor will they cover any data loss caused by internal errors, malicious actions, ransomware, or other cybercrime.

When you consider that human error, hacking, and insider threats constitute 93% of reasons for organizational data loss (per the Aberdeen Group) and that the average data recovery cost of these situations falls in at $150,000 (according to a recent Cybercrime survey from PwC), it’s clear that recovery with Microsoft 365 is not a workable option—and that’s why Microsoft recommends that customers use an additional backup service to prevent data loss.

Backup Your Microsoft 365 Data

Zerto Backup for Microsoft 365 is a secure, cloud-to-cloud backup service:

- **Full Protection of Your Cloud Data**
  Cloud-to-cloud backup ensures full protection of your Microsoft 365 data across Exchange, Groups, Teams, Sharepoint, and OneDrive—and with Zerto’s automated backup to a physical, independent, and safe location, you can access your data anytime, even if your SaaS application is experiencing downtime.

- **Daily, Automated Backup**
  Zerto Backup for Microsoft 365 is a set-it-and-forget-it framework, providing up to two backups of your Microsoft 365 data every day, depending on your needs.

- **Customized Retention**
  By default, Zerto will retain your Microsoft 365 data for 12 months, although retention periods can be set as needed with no limits.

- **Unique Protection with Blockchain**
  Zerto Backup for Microsoft 365 does not allow overwriting of existing backup data. Combine that with the 256-bit encryption of backup data and blockchain, and the system is built to be tamper-proof and immutable.

- **Easy Search & Restore**
  Zerto’s unique Search & Restore feature allows you to find and restore data at any time with a simple keyword search. Within this search, you can even scroll back and forth using our granular, intelligent functionality, and when you find what you’re looking for, you can run an in-place restore, including related objects.

- **Easy Setup**
  3 steps, 5 minutes—That’s all it takes to secure your Microsoft 365 data, with no on-premises installation required. The flexible status helps you stay in control while the secure logging and auditing tools help you stay in compliance.
Zerto Backup for Microsoft 365 Gives You

- Simple restore experience: Easily browse current and deleted objects and metadata
- The ability to freely search across users and data types
- Configurable and unlimited retention
- Easy deployment and management
- 100% cloud-based backup: nothing to manage on premises
- Fast in-place restore

Compliance

Meeting enterprise audit requirements for backup, search, and recovery, Zerto Backup for Microsoft 365 will deliver your backup complete with a data processing agreement, ensuring compliance with GDPR and other national and international regulations. Our solution has been verified through proof-of-concept testing, risk assessment, and security validation by customers from global enterprises within production, healthcare, shipping construction, retail, services, and finance.

Technical Specifications

- **ISAE 3402**: Zerto Backup for Microsoft 365: 4 regional redundant data centers are managed under ISO 27001.
- **Global data destinations**: To meet data sovereignty requirements, data is stored in Zerto’s Backup for Microsoft 365 data hosting locations in the Americas, Europe, and Asia (see specifications below).
- **Strong encryption**: Zerto Backup for Microsoft 365 protects all data in transit and at rest with a 256-bit strong encryption key.
- **Stability**: Zerto Backup for Microsoft 365 has 99.9% service level agreement (SLA) uptime.
- **3rd-party certification and auditing**: Zerto Backup for Microsoft 365 regularly undergoes thorough auditing and rigorous evaluations of Keepit’s operational and security processes via external consulting including a yearly penetration test by a third party.
- **Zerto Backup for Microsoft 365** complies with all relevant International and local laws and regulations on data protection.
- **Unlimited archive retention and storage.**

Data Hosting Locations

**Americas**
- **Location**: Washington, DC
- **Provider**: Equinix
- **Certifications**: ISO 27001, HIPAA, NIST 800-53/FISMA & SOC 2 Type II

**Europe**
- **Location**: Copenhagen, DK; London, UK
- **Provider**: GlobalConnect
- **Certifications**: ISO 27001, ISAE 3402 Type II & SOC 2 Type II

**Asia**
- **Location**: Sydney, AU
- **Provider**: Equinix
- **Certifications**: ISO 270001 & SOC 1 Type II

About Zerto

Zerto, a Hewlett Packard Enterprise company, empowers customers to run an always-on business by simplifying the protection, recovery, and mobility of on-premises and cloud applications. Zerto’s cloud data management and protection solution eliminates the risks and complexity of modernization and cloud adoption across private, public, and hybrid deployments. The simple, software-only solution uses continuous data protection at scale to converge disaster recovery, backup, and data mobility. Zerto is trusted by over 9,500 customers globally and is powering offerings for Microsoft Azure, IBM Cloud, AWS, Google Cloud, Oracle Cloud, and more than 350 managed service providers.

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