

# Zerto Backup for Microsoft Dynamics 365

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### Is Your Data Safe?

Microsoft Dynamics 365 is a great suite of applications operated under stringent security controls that helps companies stay productive; however, it doesn't offer native and flexible recovery capabilities for user data, and Microsoft won't cover any loss caused by internal errors, malicious actions, ransomware, or other cybercrime.

According to Gartner, 70% of organizations will have suffered a business disruption due to unrecoverable data loss in a SaaS application by 2022. When you consider that human error, hacking, and insider threats constitute 93% of reasons for this loss (per the Aberdeen Group) and that the average data recovery cost of these situations falls in at \$150,000 (according to a recent cybercrime survey from PwC), it's clear that recovery with Microsoft Dynamics 365 is not a true option.

## Backup Your Microsoft Dynamics 365 Data

Zerto Backup for Microsoft Dynamics 365 is a secure, cloud-to-cloud backup service:





#### **Full Protection of Your Cloud Data**

Cloud-to-cloud backup ensures full protection of your Dynamics 365 data across Sales, Marketing, and Customer Service applications—and with Zerto's automated backup to a physical, independent, and secure location, you can access your data any time, even if Dynamics 365 is experiencing downtime.



### **Daily, Automated Backup**

Zerto Backup for Microsoft Dynamics 365 is a setit-and-forget-it framework, providing up to four backups of your Dynamics 365 data every day, depending on your needs.



#### **Customized Retention**

By default, Zerto will retain your Dynamics 365 data for 12 months, although retention periods can be set as needed with no limits.



#### Unique Protection with Blockchain

Zerto Backup for Microsoft Dynamics does not allow overwriting of existing backup data. Combine that with the 256-bit encryption of backup data using blockchain, the system is built to be tamper-proof and immutable.



#### What Is Backed Up

Zerto will automatically back up all data objects across your 365 applications:

- · Customer Services
- Field Service
- Marketing
- Project Service
- Automation
- Sales



#### **Easy Search & Restore**

Intelligent search features allow you to find and restore any data from any time in the backup. You can even do an in-place restore for data records including all related entity records—allowing you to quickly identify and restore data whenever needed.



#### **Easy Setup**

3 steps, 15 minutes—that's all it takes to secure your Dynamics 365 data, with no on-premises installation required. Then, our flexible status tools help you stay in control while our secure logging and auditing tools help you stay in compliance.



## Zerto Backup for Microsoft 365 Dynamics Gives You

- Simple restore experience: easily browse current and deleted objects.
- The ability to freely search across users and data types.
- Configurable and unlimited retention and storage.
- Extensive support for all Microsoft Dynamics 365 apps on the common data platform.
- Easy deployment and management without Capex.
- 100% cloud-based backup. Nothing to manage on premises.
- Compliance enabler for GDPR and HIPAA.

**SIMPLICITY** User-friendly

**PROTECTION**Backup and secure cloud data

**DISCOVERY**Easy search and restore



## Compliance

Meeting enterprise audit requirements for backup, search, and recovery, Zerto Backup for Microsoft Dynamics 365, will deliver your backup complete with a data processing agreement, ensuring compliance with GDPR and other national and international regulations. Our solution has been verified through proof-of-concept testing, risk assessment, and security validation by customers from global enterprises within production, healthcare, shipping, construction, retail, services, and finance.

See how Zerto can protect your Microsoft Dynamics 365 data



### **Technical Specifications**

- ISAE 3402: Zerto Backup for Microsoft Dynamics 365 four regional redundant data centers are managed under ISO 27001.
- **Global data destinations:** To meet data sovereignty requirements, data is stored in Zerto's Backup for SaaS data-hosting locations in the Americas, Europe, and Asia (see specifications below).
- **Strong encryption:** Zerto Backup for Microsoft Dynamics 365 protects all data in transit and at rest with a 256-bit strong encryption key.
- Stability: Zerto Backup for Microsoft Dynamics 365 has 99.9% service level agreement (SLA) uptime.
- 3rd-party certification and auditing: Zerto Backup for Microsoft Dynamics 365 regularly undergoes thorough auditing and rigorous evaluations of Keepit's operational and security processes via external consulting including a yearly penetration test by a third party.
- **Zerto Backup for Microsoft Dynamics 365** complies with all relevant International and local laws and regulations on data protection.
- · Unlimited archive retention and storage.

## **Data Hosting Locations**

**Location:** Washington, DC **Provider:** Equinix

Certifications: ISO 27001, HIPAA, NIST

800-53/FISMA & SOC 2 Type II

Europe

**Location:** Copenhagen, DK; London, UK

Provider: GlobalConnect

**Certifications:** ISO 27001, ISAE 3402

Type II & SOC 2 Type II

Asia

**Location:** Sydney, AU **Provider:** Equinix

Certifications: ISO 270001 & SOC 1 Type II

#### **About Zerto**

**Americas** 

Zerto, a Hewlett Packard Enterprise company, empowers customers to run an always-on business by simplifying the protection, recovery, and mobility of on-premises and cloud applications. Zerto's cloud data management and protection solution eliminates the risks and complexity of modernization and cloud adoption across private, public, and hybrid deployments. The simple, software-only solution uses continuous data protection at scale to converge disaster recovery, backup, and data mobility. Zerto is trusted by over 9,500 customers globally and is powering offerings for Microsoft Azure, IBM Cloud, AWS, Google Cloud, Oracle Cloud, and more than 350 managed service providers. www.zerto.com