



About Burness Paull

Burness Paull is one of Scotland's leading independent commercial law firms. With 71 partners, over 540 people, and offices in Scotland's three largest cities: Aberdeen, Edinburgh and Glasgow, the firm is deeply resourced in every sector important to its clients in Scotland, the UK and internationally — financial, energy, technology, property and infrastructure, food and drink.

Burness Paull is the exclusive member firm in Scotland for Lex Mundi — the world's leading network of independent law firms — and has worked in over 60 jurisdictions in the last three years. In 2019 it topped the corporate legal deals table in Scotland for the fourth year running.

Implementing Zerto was one of the best decisions we, as an IT team, have made. Not only has it saved the IT team a lot of headaches, it has made the migration to Infrastructure-as-a-Service (IaaS) a lot easier. We are now able to prove to auditors that we have the ability to failover with Zerto's solution, providing the 'always-on' service that our colleagues and clients expect.

Billy Kirkwood
Burness Paull, IT Director

Setting the Bar: Zerto Delivers Resilience for Leading Scottish Law Firm

The Problem

The law firm of Burness Paull relies on its IT systems to operate on a daily basis. They power key legal functions such as dictation, billing, and recording time—and ensuring 100 percent uptime is key. In a digital world, any downtime or outage would be highly disruptive for Burness Paull. Additionally, as the firm deals mainly with legal files and sensitive client data, it is vital that their data be protected at all times.

In order to make sure the data is full protected and the firm can recover from any type of disaster, Burness Paull undertakes regular testing to comply with the information security standards of ISO27001. However, the firm was previously using failover replication on its storage area networks (SAN). Testing proved to be complex, time-consuming, and disruptive for the company. Ultimately, the IT team was left unclear on the true protection status and unable to prove compliance with all data and retention regulations. Burness Paull needed something much better.

The Solution and Outcome

In today's always-on world, Burness Paull's employees and clients expect 24x7 availability, so the firm needed an IT resilience solution that could deliver on this target. Simplicity was also a major driver after having the complexity of previous tests with backups, agents, and SAN replication.

This is where Zerto came in. Zerto's solution made completing regulatory failover tests quick, easy, and simple for Burness Paull's IT team. It has given the firm confidence in its ability to provide continuous availability, with the assurance that if an outage were to occur, Burness Paull would be back online in mere minutes.

Zerto has empowered Burness Paull in other areas beyond disaster recovery. Burness Paull is in the midst of its digital transformation, including using Zerto to move workloads from on-premises to the cloud. Zerto is also storage-agnostic, so it's compatible across all of Burness Paull's SANs. And with Zerto's single-pane-of-glass monitoring, Burness Paull has deep insight & visibility across all their sites and applications.

To learn more about Zerto visit www.zerto.com

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