

# ZERTO LABS: FREQUENTLY ASKED QUESTIONS (FAQS)

## Lab program overview

### What are these labs for?

Zerto's on-demand labs are designed for hands-on users of our IT Resilience Platform. The labs are perfect for those looking for training on the critical features & functionalities of the software. With built-in, step-by-step instructions, the lab training equips learners with the practical skills to setup, configure, and manage Zerto.

### Which hypervisors/cloud platforms are currently available in the labs?

All labs use VMware vSphere 6.0, and we are actively exploring adding lab offerings for the other platforms our software supports (e.g. Azure, AWS, and Hyper-V).

### What version of Zerto do these labs use?

Most on-demand labs are running Zerto 7.0, the latest version Zerto offers. Labs will be upgraded as new major product versions are released. Some offerings may use Zerto 6.5 and are labeled as such in myZerto.

## Completing the lab

### What do I need to complete a lab?

Only a modern, HTML5-compliant browser is required (e.g. Firefox, Chrome, Safari) along with a myZerto account in order to get started. There is nothing to download, and you do not need to provide your own Zerto license.

### How much time will the lab take to complete?

The labs vary in length, but typically take at least 45-60 minutes. The exact length will depend on the lab offering and your prior experience with Zerto's IT Resilience Platform. Each deployed lab instance is available to learners for a total of 3-4 hours depending on the lab type.

### Can I extend the time limit on my currently deployed lab?

It is not currently possible to extend a lab's time limit, nor resume a prior lab after it's been terminated.

## Can I complete more than one lab offering or re-deploy a lab I've already done?

Yes, you can complete multiple labs in order to keep learning more about Zerto. However, only one lab can be deployed at a time; please terminate an existing lab if you'd like to deploy a different one or re-deploy the same offering.

## Can I get a copy of the lab guide?

PDF copies of the lab guide are available to download from the first chapter of each online lab guide.

## Where can I learn more about any Zerto features & functionality I've seen or read about in the labs?

Please reach out to your Zerto Account Executive or Solutions Engineer, or shoot us an email at [sales@zerto.com](mailto:sales@zerto.com). For general information and product documentation, please visit [myZerto](#). You can [download a free trial version](#) if you'd like to explore Zerto in your own environments.

## Who can I contact if I have questions or comments about the labs specifically?

Please reach out to us at [training@zerto.com](mailto:training@zerto.com). For feedback, [please use this survey link](#).

## About Zerto

Businesses need to be available to their customers, 24/7/365. Zerto provides *Resilience for Evolving IT™* by ensuring enterprises and their customers always have access to business-critical applications without any IT interruption, downtime, or delay. Zerto's award-winning IT Resilience Platform is the simplest, most reliable software solution built to protect applications on any virtualized IT environment—be it public, private, or hybrid cloud. Zerto's proactive approach to recovery gives companies the confidence they need to withstand any disaster, easily incorporate new technology, and quickly adapt to accommodate evolving IT and business priorities.